



The Five Behaviors of a Cohesive Team™ Model

The Five Behaviors of a Cohesive Team™ Facilitator On-line Accreditation

What would you do if a team member begins to cry during a workshop?

What would you do if the team leader turned out to be the real problem?

For an experienced facilitator/trainer, these scenarios are not common during typical workplace training. The Five Behaviors of a Cohesive Team™ is different. Facilitated sessions can get heated. Participants can become emotional. The team leader can be defensive. Timelines and scripts can get thrown out the window. Team facilitators should influence whether a team sees an uncomfortable moment through or misses out on the opportunity to grow.

Designed with busy schedules in mind, The Five Behaviors of a Cohesive Team™ Facilitator On-line Accreditation offers the flexibility of self-paced learning, paired with live webinar sessions led by our expert trainers. The Five Behaviors of a Cohesive Team™ Facilitator Accreditation is a blended learning course for facilitators.

Future Five Behaviors Team facilitators will gain confidence, credentials, and expertise using The Five Behaviors model and accompanying course material. They will also learn to navigate unexpected and challenging conversations during Five Behaviors sessions.

This on-line facilitator program is based on The Five Behaviors of a Cohesive Team™. It will arm you with the knowledge and content expertise you need to confidently facilitate teams through The Five Behaviors of a Cohesive Team™ program. If you are interested in this accreditation, you will need to register for the workshop through an Authorized Partner. Talk to a Five Behaviors Authorized Partner for more information and upcoming course dates.

Upon successful completion of this online workshop and passing the final exam, participants will receive the credential of The Five Behaviors of a Cohesive Team™ Facilitator Accreditation.

Time Requirements: This online workshop consists of live session modules over a 5-week period along with pre-work and post-activities per session. Participants will complete five modules. Each module will require 3-5 hours of time per week, broken down in the following way:

- One to three hours of self-directed online work, to be completed before the module's live collaborative (instructor-led webinar) session
- One 90-minute live collaborative (instructor-led webinar) session per week (30 to 60 minutes of additional self-directed online work following the live collaborative session)
- A final exam, to be completed within 48 hours of the final live collaborative session

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Important Notes:

1. Attendance is required at all live collaborative sessions.
2. You will not qualify to sit for the final exam if you do not complete all self-directed and live collaborative activities leading up to the exam.
3. Seats are limited to the first 20 participants.
4. Because this offering includes a Five Behaviors specialization, it will guide you through exploring the *Five Behaviors of a Cohesive Team* program, including the facilitation kit. Therefore, **you must own *The Five Behaviors of a Cohesive Team*™ Facilitation Kit** to participate in the workshop. If you do not own a Facilitation Kit, you must purchase the kit from an Authorized Partner.
5. Workshop syllabus in PDF format may be found at <http://bit.ly/1VNDtUv>.
6. **This course does not provide training in classroom facilitation or coaching skills.**



Technical Requirements:

- The live virtual classroom sessions are conducted through Adobe Connect.
- Use a laptop or desktop computer, rather than a tablet or mobile phone. If using a Mac, you may need to apply a security update to your Mac operating system (OSX). This is the OS update you need: <https://support.apple.com/en-us/HT203107>.
- Use a recommended browser (free downloads available online): Windows OS, use Mozilla Firefox (best) or Google Chrome. For Mac OS, use Google Chrome.

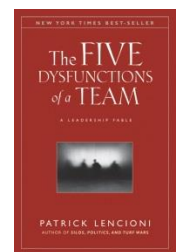
Cancellation & Payment Policies:

- If cancelling more than 14 days prior to first collaborative session, your Authorized Partner can cancel registration for you with no repercussions.
- If cancellation is between 7-14 days prior to first collaborative session, your Authorized Partner may substitute your registration with another client if they have one with no repercussions. If your Authorized Partner does not have another client and Wiley can fill spot with someone on their waiting list, you are liable for a \$100 administrative fee. Your Authorized Partner must contact Partner Care directly to make substitution or cancellation arrangements.
- If cancel is less than 7 days prior to first collaborative session and if your Authorized Partner does not have a client available for substitution and Wiley does not have anyone on waiting list, you are liable for the entire certification course cost.
- Wiley reserves the right to cancel this course at any time and offer a full refund.

Want to know other Five Behaviors of a Cohesive Team products that are available?

To learn more, here are a few options you may choose from:

1. Check out our website under Resources, then Flyers to get quick information.
2. If you know what you want to learn more about, on our website you can:
 - Go to Products, then Team to review and order materials
 - Go to Training and then look under the Team Building category to see courses and workshops that feature this product
3. Or just contact us via phone or email to start a discussion!



To register for online accreditation or learn more about The Five Behaviors of a Cohesive Team™, contact:



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